

**LEARNING RESOURCES/LIBRARY COMMITTEE MEETING
February 10, 2017**

I. STUDENT SURVEY OF LIBRARY SERVICES - On-Site Students-Vernon, Fall 2016

The library processed **217** surveys.

All but library hours received approval ratings above the targeted 85% as stipulated in the library's Institutional Effectiveness Plan.

	Fall 2016	Fall 2015
1. Ability to access databases off campus	94%	95%
2. Databases and ability to locate articles needed	95%	93%
3. Book collection	91%	91%
4. Library website	95%	96%
5. Computers	97%	100%
6. Printers	93%	97%
7. Library hours	81%	86%
8. Library environment	94%	98%
9. Photocopiers	94%	96%
10. Online catalog and ability to locate books within library system	93%	96%
11. Staff, library assistance on site	96%	98%
12. Library assistance online	91%	93%
13. Received information on library services	84%	91%

Overall Quality of Library Services		
	Fall 2016	Fall 2015
Excellent	55%	57%
Good	33%	38%
Fair	9%	5%
Poor	3%	0%

Interlibrary Loan

Students were asked if books were received within a reasonable amount of time.

Yes - 60 students

No - 3 were not pleased

Unaware – 73

ILL not needed - 80

II. COMPARISON OF LIBRARY HOURS, FALL 2016

	TOTAL HOURS
Vernon College	67.5
Galveston College	67
Howard College	65.5
Panola College	64
Ranger College	62
Western Texas College	56
Clarendon College	50
Northeast Texas College	47
Frank Phillips College	44

III. LIBRARY SURVEY OF ONLINE STUDENTS – Fall 2016

A total of **82** surveys were processed. Data in **red** indicates 2015 data for comparison purposes.

	Yes		No		Unaware of service availability	
1. Were you able to access databases off campus with no technical problems or interruptions?	94% (49)	94% (82)	6% (3)	6% (5)	16 students	13 students
2. Were you able to locate the articles needed by searching the databases?	89% (49)	96% (81)	11% (6)	4% (3)	15 students	15 students
3. Were you able to locate the books needed by searching the online catalog?	91% (39)	93% (69)	9% (4)	7% (5)		
4. Online students may request books from the main library in Vernon. If requests were submitted, did you receive the book/s within a reasonable amount of time?	93% (14)	94% (30)	7% (1)	6% (2)	30 students	30 students
5. Were you pleased with the library assistance you received online via email or live chat?	96% (23)	93% (41)	4% (1)	7% (3)	23 students	21 students
6. Did any of the online courses you are taking require library resources or research?	62% (51)	80% (88)	38% (31)	20% (22)		
7. Did you receive information on library services?	59% (48)	76% (84)	41% (34)	24% (26)		
8. The library website offers convenient access to library resources and services.	88% (51)	98% (84)	12% (7)	2% (2)		

IV. Library introduction for course outlines:

The Vernon College Library supports students with quality informational resources and services. Resources include convenient, off campus access to article databases, e-books, and library assistance via email and live chat. Students can login with their Vernon College issued student ID's and PIN numbers to access databases and e-books remotely. Other services include online access to research guides and tutorials, the ability to renew books online, and convenient hours of operation offered in Vernon and at CCC. The Library Handbook posted on the library homepage provides more information on these and other library services.